

PRIVACY STATEMENT

Centro Representacional de Operaciones en Mexico "JETCROM GROUND SUPPORT" with home-based at Av. Ignacio Comonfort 107, Delegation Sta Ana Tlapaltitlan, 50160 Toluca de Lerdo, Mexico, in compliance with the provisions of the Federal Law on the Protection of Personal Data Held by Private Parties, hereinafter "JETCROM GROUND SUPPORT" acknowledges the following guidelines on this Privacy Statement.

1.- The personal data of the customers of "JETCROM GROUND SUPPORT" to which they have access through the contractual or commercial relationship remain private. In turn, "JETCROM GROUND SUPPORT" only requests the information it needs, that is exclusively the information to provide customer service, the foregoing in order to offer the service contracted with "JETCROM Ground Support" to register certain promotional activities or to send quotes, information or products to a recipient other than the customer; in such cases, the information of the final recipient will also be obtained by email, or other means of communication that "JETCROM GROUND SUPPORT" usually uses such as telephone lines, email, fax, scanner and any other means of communication.

Among the information requested from the customer for the purpose of the contractual or commercial relationship that "JETCROM Ground Support" collects are:

- a) Full name
- b) Electronic mail address
- c) The company where he or she works
- d) Address: Street and Number, Home, Delegation or Municipality, State, City and Zip Code
- e) Telephone
- f) Fax

In addition to the above data, when the customer makes a service request, the following personal information will be collected:

- g) RFC
- h) Account Number Bank
- i) Owner's Name

JETCROM GROUND SUPPORT S DE RL DE CV

**Av. Ignacio Comonfort 107. Sta Ana Tlapaltitlan. C.P. 50160, Toluca de Lerdo, Mèx
Email: ops@jetcrom.com Tel. +52-1-722-145-57-92**

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2.- JETCROM Ground Support does not rent or sell personal data to third parties.

3.- Additionally, with your authorization, "JETCROM GROUND SUPPORT" will use your personal information to send you promotional information and advertising related to our products and services, as well as for the application of surveys and evaluations on our websites and use of our products and services. In case you do not want your personal data to be processed for any or all of the additional purpose, you can inform us of the above by sending an email to: ops@jetcrom.com

4.- We reserve the right to make modifications or updates to this privacy notice at any time, for the attention of legislative or jurisprudential news, internal policies, new requirements for the provision or offering of our services or products.

5.- The Privacy Statement of "JETCROM GROUND SUPPORT" is to provide products and services as transparent as possible and at the same time generate a feeling of loyalty towards our users. Any suspicion or violation of this Privacy Statement must be reported to the corresponding department or the line of suggestions of "JETCROM GROUND SUPPORT" to E-Mail: ops@jetcrom.com

Yours faithfully.

THE JETCROM TEAM.

Your Safety is Our Mission.

The logo for JETCROM Ground Support features a large, light gray 'JETCROM' text at the top, with 'Ground Support' in a smaller, light gray font below it. A yellow starburst graphic is positioned behind the text, centered between the two lines.

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