

THE JETCROM TEAM

SPECIAL REPORT



SPECIAL REPORT "THE JETCROM TEAM"



I want you to feel confident about this report and feel extremely comfortable with your Handling Agent in Mexico.

After reading this report you can also visit our website.

<https://www.jetcrom.com>

E-Mail: ops@jetcrom.com

Dear Friends.

If you are reaching Handling Services into Mexico, Central and South America. You are in the right place, just like every operation is different in our experience to fix the right personal assistance for you.

Maybe you think is a similar Business Company. We think being not all treatment is the same.

JETCROM'S mission is Providing high quality, reliable products, services and facilities to the General Aviation community. Advancing the profession, and supporting our community.

Our team are committed to giving a service of vanguard and quality, we are convinced that the most important thing is your **time and security**.

Whatever you go, we should provide reliable Ground Support under demand and always taking into account the high-quality control.

Alongside punctuality, during the scale, it must meet a level of quality service. To do a service-level agreement, by which a company or concession provides a service to the airport, under certain conditions so that a level of quality and guarantee minimum benefits are defined. standards for safe and efficient airport operations. In addition, daily, we are responsible for innovation and research in new assistance policies and safety guidelines.

Thanks to these standards, the service company can be dimensioned and adjusted own resources to customer needs. During the service, the Quality Department is performed to evaluate the quality and possible existing deviations.

Providing a good ground support service contributes to the image obtained by users and airlines in the airport, so that everyone involved in the process should ensure maintaining an adequate level of quality.



Committed to Quality and Service

- ✓ 20 years of experience in business aviation.
- ✓ Available 24 hours, 365 days, 7 days a week.
- ✓ Coverage throughout all the Mexican airports.
- ✓ Real charges, without unexpected fees or expenses.
- ✓ Immediate and current airport information.
- ✓ An excellent relationship with airport and civil aviation authorities.
- ✓ Qualified officers and adequate equipment.
- ✓ Customer satisfaction guaranteed.
- ✓ Immediate invoicing under request.
- ✓ Customer service and near quality control.



What is the main reason for existing in the market now a day?

We are in the market to create a better work environment and create a better country.

Many corporations do not take care of little details, most of them rather control more, more and more operations with the minimum staff and forget the number one factor in Aviation, **Safety First.**



We are decided to be focused on our friends, customers, staff and create a new environment in which you find Safety First, A highly experienced staff, a VIP treatment and you always count with a Friend in Mexico.

We are a specialised trained staff who are on several years of training in order to give personalized attention, we specialized in aviation paths, we arrange representatives in Mexico and overflight in Centro and South America

Our company based at Toluca City is proud to offer you a high quality service and personalized attention.

What are the services provided?

- We provide Full Ground Handling Service.
- Catering.
- Ground Transportation.
- Hotel Reservations.
- Fuel Release.
- Overflight Permit and Landing Permits.
- Government Affairs.
- Mexican EAPIS.
- Expedited Customs.
- Fast Track Meet and Assist Service.

We know how important is your time and we want to help you with a Specialized Ground Handling Support 24 hrs. 07 days a week. Our main goal *is we work together to make life better for the others.*



Flight Operations / Ground Handling / DGAC

JETCROM knows how to fulfil customer's needs and goals, over exceeding passengers and crew member requirements with an excellent ground handling service, keeping our service and quality standards in a high level, exclusivity and confidently.

DGAC, Civil Aviation, Customs and Immigration release procedures throughout personal assistance under a high-quality control to make any step in an easy, smooth and fast way.

No charge services or invoicing charge.

Passengers and crew members assistance and coordination in front of airport officers and Mexican Authorities, weather information upon departure, file flight plan, coordinate rental car and hotel reservation, flight following upon arrival and departure, communications or any additional coordination.



Landing and Overflight Permits.

Landing Permits.

Part 91 - Part 135 Flights, Air Ambulance or Air Cargo Flights. Indefinite Blanket Permit, Annual Permit for Multiple Entries, Permit Renewals and Amendments.

Overflight Permits and SENEAM Fees.

Availability to coordinate and obtain overflight permits and pay for SENEAM fees.

Time and Fees.

JETCROM understand how important is get a Landing Permit, keep it valid and updated, time to get this is very important too, added to pay a fair rate and proper processes makes JETCROM your best choice.



Upon application / flight request

ACK, hotel or a rental car for crew members or passengers confirmation, catering confirmation, agent coordination and special requirements confirmed.

Before arrival

Flight following to keep near contact with airport authorities and JETCROM'S staff

Upon arrival / departure

Passenger and crew members assistance, coordinate services in front of Mexican Authorities, fees, taxes and costs payments, advice ATA / ATD or any special item.

After departure

Immediate invoicing, tracking quality control.



FUEL ARRANGEMENT. Always be sure to count with a fuel release for your operations, the fuel authorization gives you the chance to carry jet fuel without worries.

BENEFITS. Fuel release for the period you indicated and Immediately fuel release authorization well in advanced.





Procedures / Benefits.

- Immediate flight confirmation (ACK).
- Flight following on time.
- Airport and general information kept.
- Current and available.
- Global service.
- Fee and Tax payments in advance in front of Mexican officers.
- Immediate invoicing.
- Quick response to any special requirements or inquires.

What are our values?

Passion for Results.

Sense of urgency.

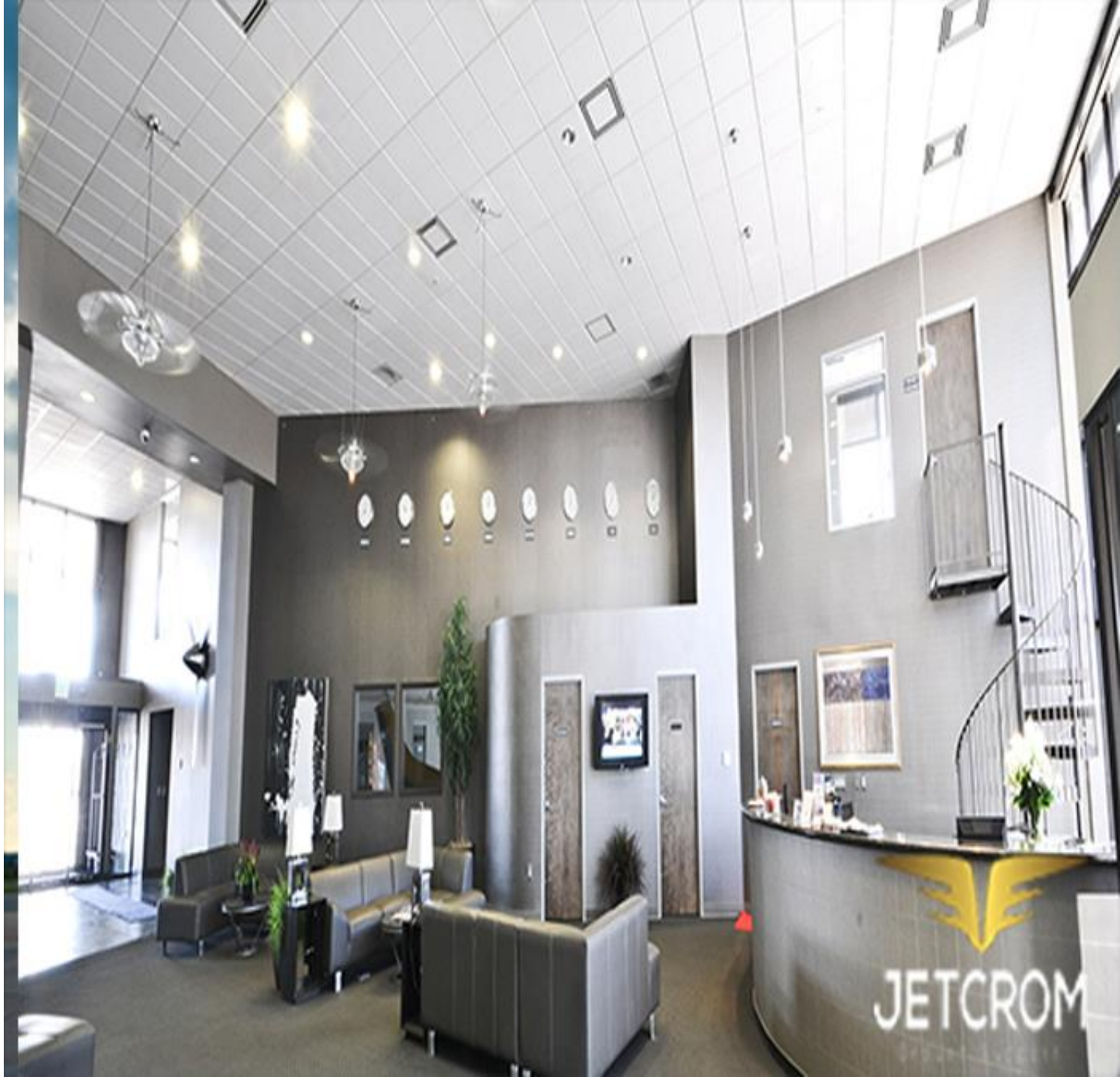
Creativity and opened minded.

We create relationships based on communication.

Build a positive team and family spirit.

Be passionate and decisive.

Be charismatic and simple.



Final Benefits.

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DGAC, Civil Aviation, Customs and Immigration release procedures throughout personal assistance under a high-quality control to make any step in an easy, smooth and fast way.

Financial issues

Without extra fees, fake costs or unexpected charges, fast invoicing and adequate credit, one rate all around Mexico. No bad surprises or fake charges to pay when receiving our invoice.





Your safety is our mission



I hope this report had helped you to check about handling in general and potentially terms to show how THE JETCROM TEAM can help you with your Aircraft Operations.

Accomplishing our mission, we would be honoured and grateful to meet and learn more about how we can potentially help you on your Business Airport Operations.

We will share with you our expertise and high commitment based on our years of experience.

Fell free to contact us, we are very proud of offer and guarantee an excellent service, better rates and VIP treatment.

looking forward to hearing from you.

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